



## **SOUTH BOSTON NEIGHBORHOOD HOUSE**

# *Holiday Helper FAQs*

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### **Where do I drop off my donation?**

Online purchases will be shipped to our off-site location at 200 D street - this address is included on our Amazon and Target sites.

In-person donations will be dropped off to our main location @ 136 H Street.

### **What time can I drop off my donation?**

Donations are collected at South Boston Neighborhood House (136 H Street) Monday - Friday from 9:00am-5:30pm.

### **What date do I need to drop off items by?**

We ask that all items are dropped off by December 15 so we have enough time to get them to our families.

### **Do I need to wrap the gift(s) I'm donating?**

Gifts are better unwrapped. It's great if you can provide wrapping paper for the family though. If you prefer to wrap, we ask that each item be clearly labeled and a list of items is provided for the family.

### **Can I donate lightly used items?**

No. We ask that all Holiday Helper donations are NEW items.



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### **What does it mean to “sponsor” a family?**

Sponsoring a child or family means purchasing at least 3 items from the child’s provided wish list along with any clothing items that are needed (winter coat, boots, pajamas – if requested). Some Holiday Helpers also include a grocery store gift card or other items that may be helpful to the family. The average cost of sponsoring a child is \$200.00.

### **What is the difference between sponsoring a child and sponsoring a family?**

Families come in all different sizes – we have families with one child and families with 6 children. Depending upon your budget and your ability to help (average child cost is \$200.00) you can select the family size or number of children you would like to sponsor.

### **Can I sponsor part of a family?**

We suggest that you select an item or items from our Target and Amazon wish list – these are specific items that children have asked for!

### **Can I include an item/items that are not on the family wish list?**

Sure. We just ask that this be in addition to the items that the child/family has asked for.

### **Can I include an item/items for the parent/grandparent?**

Sure! Suggested items for the adult family members: grocery store gift card, Speedway (gas) gift card, CHARLIE card (for the MBTA), winter hat/gloves.



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### **My family/friends/co-workers would like to sponsor a family together, can we do that?**

YES! It is best to decide on a budget and how many children/what size family you would like to sponsor. We will provide a wish list and you can shop together or disseminate the list among yourselves, then collect the items, and bring them to us.

### **I'd like to coordinate a collection at a Holiday Party, is that helpful?**

It sure is! Items such as diapers, winter coats, pajamas, hats and mittens, gift cards, toys (for all ages) - are all very helpful.

### **Can I donate more than once?**

YES! If you would like to donate multiple ways, you can select more than one type of donation on our Holiday Helper form. We appreciate any support you are able to give.

### **Why is my donation being sent to Rebel Foods?**

Rebel Foods generously donated office space for SBNH to coordinate our Holiday Helper Program.

### **I can no longer fulfill my donation to sponsor a family, who do I contact?**

Please contact Kathy Lafferty ([klafferty@sbnh.org](mailto:klafferty@sbnh.org)) as soon as possible so we can make other arrangements and ensure that no family or child is left without gifts.